

Atlantic Veterinary Hospital
UPDATE: COVID-19
March 17, 2020

At the Atlantic Veterinary Hospital the health and safety of our clients, their pets and our staff members is our top priority.

We would like to ensure our clients that our hours remain the same. However, in light of the spread of Coronavirus (COVID-19), we are taking additional disinfectant measures on top of our regular protocols, including disinfecting public spaces and fixtures (door knobs, pinpads, etc.) to ensure that our veterinary hospital is cleaned and sanitized every half hour with hospital grade products for everyone's safety. We would also like to mention, our staff has not travelled outside of the country since February 24th.

You may also see employees wearing gloves; this is for their protection as much as yours. Similarly, handwashing hygiene is critically important in a hospital and a step we continue to emphasize to our staff and clients.

Additionally, to ensure that your pet receives the care it needs, we ask that if you are experiencing any flu like symptoms to call our veterinary hospital to reschedule existing non-critical appointments or to discuss alternate arrangements for appointments that cannot be rescheduled.

Also, we have taken measures to accommodate those who are implementing social distancing. We are able to accommodate our clients with options like having clients wait in their vehicles before appointments and then being taken directly to the exam room to avoid any waiting room time. The same applies to any purchases that need to be made (including food, medication, or flea & tick products) we will be happy to take payment over the phone with any major credit card and deliver the products to your vehicle. We are also working on outdoor appointments, weather permitting.

We will provide continuous updates as more information becomes available. If you have any questions do not hesitate to call us, we will be happy to help you and your beloved pets as much as we can during these uncertain times.

We would like to thank everyone for their cooperation and support!

Sincerely,

The Staff at Atlantic Veterinary Hospital